



1100 OLIVE WAY #1300
SEATTLE, WASHINGTON 98101

AXON.COM

August 1, 2023

Dear Valued Customer,

Thank you for your continued interest in Sky-Hero. We are thrilled to share that Sky-Hero has joined forces with Axon through a recent acquisition. Over time, Sky-Hero's products will integrate into the Axon organization and become Axon's first suite of tactical uncrewed vehicles. Sky-Hero products will augment the existing Axon Air portfolio, which includes drone operations software, hardware and professional services from leading third-party providers.

Recognizing that Axon is a much larger-scale, publicly traded company, there is a need for heightened diligence throughout the integration. As part of a routine compliance review, we are temporarily pausing sales of some Sky-Hero products, including the Loki, Sigyn, and Narfi devices, in the United States. This will allow Axon to carefully assess and implement a plan to ensure Sky-Hero's products meet applicable compliance standards and adhere to all regulatory requirements.

We are sorry that this temporary pause causes inconvenience and are committed to working diligently to resume sales as soon as possible. **I want to emphasize that this review has no impact on support, warranty and service on all existing products you have already purchased from Sky-Hero, or their distributor, Aardvark.** Additionally, ground control systems, tactical screens, payloads, accessories, spare parts, batteries and chargers will continue to be available for sale.

If you have any questions or concerns, we are here to support you. Please do not hesitate to reach out to me or your Axon, Sky-Hero, or Aardvark customer success representative.

Sincerely,

A handwritten signature in black ink, consisting of a stylized 'A' followed by a horizontal line.

Aydin Ghajar
General Manager, Axon Air
aghajar@axon.com